

# TLN Uplink

**TLN Uplink:  
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## **Pam Hogan and TLN Present New Reentry Programming**

*Successful Employment and Lawful Living through Conflict Management* provides relevant examples with specific language for offenders in transition. This 4-session course from Pam Hogan airs regularly on the Transforming Lives Network.

*Getting the Job*, the first title of this four-title video program, not only offers language for discussing one's conviction in an interview, but also explains how to dress, act and speak in an interview. Additionally, in this session, offenders are introduced to the elements an employer seeks when hiring someone with a record.

From sexual harassment to rules for handling customers professionally to tips on developing a strong work ethic, title two, *Keeping the Job*, provides concrete examples with specific language. It discusses drugs on the job and explains how to become part of the workplace team.

*Conflict Management*, a theme that runs throughout the entire series, is visited in depth in session three. It explains what can constitute workplace violence, threats and intimidation, while discussing new ways of addressing old problems.

The fourth session, *Self-Management*, not only provides extensive training on communicating responsibly, but also handling finances responsibly. It provides tips for living on a tight budget, explains the good, the bad, and the ugly of credit, and covers the steps for obtaining a birth certificate and social security card.

DVDs and materials are available from: Pam Hogan Productions  
[www.pamhoganproductions.com](http://www.pamhoganproductions.com)  
 Email: [info@pamhoganproductions.com](mailto:info@pamhoganproductions.com)

**Pam Hogan**



# Tech Tips: Winterizing Your TLN Equipment

By: Scott Messina  
TLN Satellite Technician

## Mark your dish.

Ensure that the Azimuth (left to right adjustment) and the elevation (up and down) settings of your dish are visibly marked with a permanent marker. This could spare the expense of having to call out an installer or on-site tech to re-adjust the dish if it is bumped or moved by windy conditions.

Keep your dish free of snow and ice for best reception by using one of the following methods:

- Use a small brush to sweep off the snow and ice, but take care not to move the dish.
- Spray the face of the dish with a Teflon coating to prevent ice and snow build-up.
- Install a pre-wired satellite dish heating element.



Use silicone sealant to weatherize all electrical connections of the satellite dish.

**Note:** Heating elements, spray-on Teflon, and silicone sealant can be purchased from your local electronics store, such as Radio Shack.

## Technical Difficulties? Help Is As Near As Your Phone



**Who ya gonna call?** . . . . If you're having difficulty receiving the TLN signal, Scott Messina, TLN Troubleshooter, is available and ready to help. Simply email Anne at [acharles@ceanational.org](mailto:acharles@ceanational.org) or call the office at 800-783-1232, and

we will reach Scott and have him call you right away. Maybe you have a technician coming to your facility? Scott will be most happy to talk with your technician. Just let us know when.

**"You don't need to look any further: help is as near as your phone."**

## LIVE! On TLN! NIC Presents Public & Media Relations Training: Take Control of Your Message -- Register Today!

**January 29** – February 1, TLN will broadcast "live" "Public & Media Relations Training: Take Control of Your Message." This 22-hour training program from the National Institute of Corrections encompasses a "blended learning" approach using onsite classroom-based course facilitation and "live"

instruction via satellite. Objectives of this training include: controlling an interview, conducting a successful news conference, writing a news release that gets attention, presenting your case to the public, executing crisis communication plans during an emergency, identifying and using interviewing skills, utilizing strategies for communicating effec-

tively and identifying strategies for working with current and emerging media. Register for this training by January 8 at <http://www.nicic.org/Training/SIB01292008>

## CEA Taps KET to Bring GED Connection to TLN Sites

The Correctional Education Association (CEA), on behalf of the Transforming Lives Network (TLN) announced its collaboration with Kentucky Education Television (KET) to bring their GED series to the nation's incarcerated learners. *GED Connection* offers preparation for the GED exam and for return to the community. *GED Connection* covers all five subject areas on the GED exam and:

- Offers practical guidelines for writing the essay

- Shows how to interpret maps, charts, and other graphics
- Demonstrates the Casio® fx-260 scientific calculator
- Provides instruction and practice on grid answer formats
- Includes practice tests that show learners what to expect, help determine which skills and content areas they need to strengthen, and build confidence for test day

39 documentary-style programs widely broadcast on public television stations nationwide and now aired regularly on TLN, introduce content and give learners opportunities to hear from experts. Students see how skills they are learning for the GED exam relate to reentry . . . life at work, home and in the community. For information on ordering KET materials and other resources, visit them on the Web at [http://www.ket.org/enterprise/gedprep/ged\\_connect.htm](http://www.ket.org/enterprise/gedprep/ged_connect.htm)



### Anne Charles Named TLN Project Director

Did you know.... Anne Charles now works for the Correctional Education Association! To contact Anne, please email [acharles@ceanational.org](mailto:acharles@ceanational.org) or call 800-783-1232 xt 16 (voice mail) or 208-773-7866 (direct). Anne continues to reside in North Idaho (on Pacific time). Staff in the CEA office will be happy to assist from 8am – 5 pm Eastern time!

### TLN Brings *Words of Peace* to Sites Nationwide

In prisons on six continents, the message of Prem Rawat, known also by the honorary title of Maharaji, is being watched by prison inmates, with life-changing results noticed by prison administrators. Prem Rawat speaks

**“Prem Rawat speaks with simplicity about our innate need for happiness.”**

with simplicity about our innate need for happiness. He inspires people around the world to look within themselves for a lasting source of peace and contentment. Starting in December 2003, in the largest prison in Asia, located in New Delhi, the

program is now also spreading to the United Kingdom, New Zealand, the United States, South America, Africa, and Mexico. While it varies from place to place, the program consists of a combination of regular showings of a series called *Words of Peace*, featuring the international addresses of Prem Rawat and printed materials. *Words of Peace* currently airs on Mondays and Fridays on TLN. Learn more at: [www.wordsofpeace.org](http://www.wordsofpeace.org).

# Letter From the Executive Director

## BY: Steve Steurer

Dear Correctional Education Colleagues,

Welcome to your very own correctional education channel! Transforming Lives Network is the only network run by correctional educators for the correctional community. Many of you are original subscribers who remember our first nameplate, Corrections Learning Network. In June, 2007 CEA assumed the management of CLN and changed the name to TLN. So from now on, please, remember that we are now called Transforming Lives Network and **all calls and concerns should be addressed to the CEA Executive Office at 800-783-1232**. Any of our staff will be happy to assist you!

During the changeover some folks were confused, and that is easy to understand. The telephone numbers and websites changed. You can now find all TLN information and updates at [www.ceanational.org](http://www.ceanational.org). One thing that has not changed is Anne Charles. Anne works full time for CEA and can be reached at 1-800-783-1232 x16. Anne, the original creator of CLN, remains the heart and soul of TLN.

CEA has pledged to make TLN even better than before the changeover.

We have added brand new programming, starting with the addition of Kentucky Education Television's GED series. Recently, we have also added KET's TV411. You will now find a complete array of inmate educational programming from basic skills to post secondary education. One of our most popular set of programs is the Milwaukee Area Technical College's College of the Air (COA). TLN broadcasts COA classes that can culminate with an Associate of Arts degree. All courses are fully accredited. Many agencies have signed up for COA because there is no need to enroll more than a few students at any one site in order to participate; each class is comprised of students from all over the United States. The classes are broadcast twice a week and can be taped and shown at a time convenient to everyone.

As has been done in the past TLN continues to broadcast all National Institute of Corrections (NIC) teleconferences live. In case you miss an NIC

broadcast you can check the current TLN schedule on the CEA website to find out when it will be re-broadcasted. We also continue periodic broadcasts of all past NIC teleconferences and training programs.

CEA is currently making plans for more sophisticated technology choices. Soon we hope to be able to offer multiple channels and to partner with other correctional associations, such as the American Jail Association.

In order to grow, however, we need more adult correctional and juvenile justice education agencies to subscribe to TLN. If

you have not done so yet, please check us out on the website and send in your registration today.

Steve can be reached at 800-783-1232 xt 11 or [ssteurer@ceanational.org](mailto:ssteurer@ceanational.org).



**CEA has pledged to make TLN even better than before the changeover!**

## Hotel/Hospitality Certificate... Coming January 2008

Through CEA/TLN's partnership with Milwaukee Area Technical College, a new program culminating in a certificate in hotel and hospitality management will begin in January, 2008.

This 15-credit certificate in Hotel/Hospitality Management will be offered to address the vocational needs of incarcerated offenders. This certificate will lay the foundation for entry-level supervisory employment in the

hotel/hospitality industry. This exciting program will be launched with the first two 3-credit courses, Introduction to Hospitality and Tourism and Meeting and

Convention Planning. Other courses in this program include: Introduction to Hotel Sales and Marketing, Customer Service Management, and Hospitality and Tourism Law.

The US Department of Education has approved the use of Grants for Youthful Offender funds as an appropriate expense for College of the Air courses. The cost of each 3 semester credit course is \$325. Registration is open until January 7<sup>th</sup>; courses begin the week of January 28<sup>th</sup>.

For more information, visit the College of the Air website: <http://coa.matc.edu>, email MATC at [coa@matc.edu](mailto:coa@matc.edu) or call 414-297-7323.

**"This exciting program will be launched with the first two 3-credit courses."**



## **College of the Air: Register Today for Spring 2008!**

Through a partnership with the Correctional Education Association, the Wisconsin Department of Corrections, and the Milwaukee Area Technical College, TLN's College of the Air was established to provide college credit-bearing courses to subscribing facilities (correctional staff and offenders) via the satellite services of the Transforming Lives Network. Milwaukee Area Technical College is the largest two-year community-based technical college in the Midwest, serving more than 56,000 students per year. MATC is accredited by the North Central Association (NCA) of Colleges and Schools, Commission on Institutions of Higher Education.

MATC has received 10-year re-accreditations from the NCA since 1958 and was the first two-year college in the country to earn NCA accreditation.

**"MATC has received 10-year reaccreditations from the NCA since 1958"**

MATC is committed to developing and maintaining high standards of excellence. College of the Air courses combine the viewing of video programs, readings from texts and study guides, course activities and assessments.



The U.S. Department of Education has approved the use of Grants for Youthful Offender funds as an appropriate expense for College of the Air courses.

MATC's Associate in Arts courses are equivalent to the general education/liberal arts and sciences requirements for freshmen and sophomores enrolled in many bachelor's degree programs at four-year colleges and universities. With planning, these courses will allow students to enter a four-year degree program with junior standing. The final decision, however, is made by the

accepting institution. MATC offers participants from TLN subscribing sites a Certificate in General Education for the first 22 required credits in the Associate of Arts program.

Spring 2008 course offerings include: Principles of Microeconomics, Spanish I, Introduction to Ethical Issues, Introductory Psychology, Speech, Introduction to Nutrition, and English 2. Cost is \$325/3-semester credit course. Registration is open until January 7<sup>th</sup>; classes begin Tuesday, January 29<sup>th</sup>. For more information, visit the College of the Air website: <http://coa.matc.edu>, email MATC at [coa@matc.edu](mailto:coa@matc.edu) or call 414-297-7323.

### **At Your Request... TLN Broadcast Calendars and Announcements!**

Would you like to have the TLN broadcast schedule and announcements delivered to your email box? If so, just drop Anne a request at [acharles@ceanational.org](mailto:acharles@ceanational.org) and she will add you to the distribution list. As always, if you miss a schedule, drop Anne a line and she'll send you the information you request. No email? Give Anne a call at 208-773-7866.

### **About Your TLN Subscription**

#### **Do You Have Questions About Your Subscription?**

The CEA Executive Office is responsible for everything related to the Transforming Lives Network! If you have any questions or concerns don't hesitate to contact the CEA office at 800-783-1232 and we'll be happy to help you!

All subscription fees are paid and payable to the Correctional Education Association. CEA accepts checks, major credit cards, and purchase orders. We are happy to work with your agency to provide the needed documentation to get your subscription current including tax identification numbers and sole source letters. Call the office at 800-783-1232!

#### **Staff Directory**

- Anne Charles (800) 783-1232 xt 16 or direct (208) 773-7866*
- Heather Comstock (800) 783-1232 xt 12*
- Hazel Noel (800) 783-1232 xt 15*
- Charles Moore (800) 783-1232 xt 16*



## Contact Us!

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Suite 202  
Elkridge, MD 21075

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Fax: 443-459-3088

**TLN  
TRANSFORMING LIVES**

We're On The Web!  
[www.ceanational.org](http://www.ceanational.org)

## COMING SOON: TV411

TLN will soon add 30 sessions of KET's *TV411* to its broadcast lineup. This Emmy Award-winning video series from the Adult Literacy Media Alliance (ALMA) uses real-life topics to teach pre-GED-level basic literacy skills and life skills. This powerful learning tool is packed with expert advice and proven tips to promote active learning. The program content focuses on parenting, money matters, and health; specific subjects include reading comprehension, research how-to's, writing to others, filling out forms, calculating percentages, using fractions, taking tests, and more.

Several print pieces accompany the series, and a companion web site at [www.tv411.org](http://www.tv411.org) offers more learning opportunities for students and resources for teachers. Look for *TV 411* on upcoming TLN broadcast calendars.

## Want A Free CEA Membership?

CEA is seeking your the most current site contact information! If you complete the information below and send it to the office, you will receive three FREE months of CEA membership! If you are an existing member, we will add three months to your current membership!

Updating your contact information with CEA means you won't miss any information on the coming events on the Transforming Lives Network!

Facility Name: \_\_\_\_\_

Facility Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Site Coordinator Name: \_\_\_\_\_

Site Coordinator Phone: \_\_\_\_\_ Site Coordinator Fax: \_\_\_\_\_

Site Coordinator E-Mail: \_\_\_\_\_

Training Coordinator Name: \_\_\_\_\_

Training Coordinator Phone: \_\_\_\_\_ Training Coordinator Fax: \_\_\_\_\_

Training Coordinator E-mail: \_\_\_\_\_

Billing Contact Name: \_\_\_\_\_

Billing Phone: \_\_\_\_\_ Billing Fax: \_\_\_\_\_

Billing E-mail: \_\_\_\_\_

Send this information to CEA for your free CEA membership!

Fax: (443) 459-3088.



Welcome to the very first issue of the TLN Uplink — the newsletter for **Transforming Lives Network** subscribers! Inside this issue you will find **technical support tips** on winterizing your equipment, **updates** from the TLN Project Director **Anne Charles** and CEA Executive Director Steve Steurer. Check out the latest information on **broadcasts from the National Institute for Corrections** and the upcoming **College of the Air** courses!



*Transforming Lives*

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